

Video / Audio / Web Collaboration

VIDEO CONFERENCING







Enterprises today are implementing Video Conferencing to decrease their travel budget and to increase collaboration in the workplace. With HD quality equipment and the right network, Video Conferencing can be an effective means of "face-to-face" communication between employees that are remote or situated in different locations as well as to communicate with distant customers. With the latest technologies that allow for any to any medium video conferencing, no longer is there a need for expensive conference room equipment. This allows the small business to easily take advantage of a technology which was once only available to large enterprises.

MasterTel USA offers Enterprise grade, HD Video Conferencing solutions, from market leaders like Cisco and Polycom, as well as multiple global cloud provider offerings. We do it all.

HD Video Equipment
HD Video Monitors
Network Solutions
Managed Video Solutions
Cloud Based Video Solutions
MS Lync Integrations
Tele-Medicine Solutions
Global Video Meeting Rooms



KEY FEATURES OF ONE OF OUR PREMIER PROVIDERS – SPONTANIA VIDEO (Cloud, Premise, or Platform versions):

	Secure and Corporate Presence &a,p; Instant Messaging.		Pooling System.
	High-quality, Multi-point Audio- and Video conferencing.		Raise Hand function.
	Video Files Sharing.		Spontania External User Invitation through: IM Federation, Corporate e-mail and Telephone Services.

	Instant connection to additional Video sources (TV, DVD).		Interactive session Recording(2 formats: WMP and Spontania).
	App and Desktop File Sharing.		Additional Channels for Remote Simultaneous Interpretation.
	Application and Desktop Remote Control.		Web Casting in real time for mass-audience.
	White Board.		Multi-device: PC, Mac, iPhone, Ipad Android

USES for VIDEO CONFERENCING IN TODAY'S MODERN WORLD:

Meetings Webinars

(transport yourself globally without the travel expense)

Training H+R

(corporate or classroom can multiply your training efforts by 100 and reduce your costs by a factor of 100)

Events Marketing

(reach an entire audience in any country)

Video for Web Contact Center

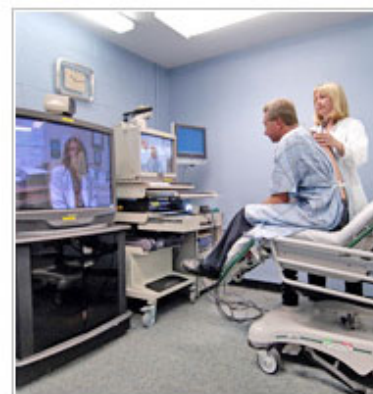
(transporting your live reps to the PC of every customer)

Telework

(integrate home office into the organization)

Remote IT Help Desk

(resolve 80% of 1st and 2nd level support incidences without dispatched)



WEB CONFERENCING

Hold online meetings, make pitches and presentations, facilitate inter office collaboration and host Webinars with MasterTel USA's suite of Web Conferencing solutions. With Web Conferencing your enterprise can save on the travel budget and "windshield time" (the time sales reps spend driving to and from locations).

Webinars and presentations can be held with professionalism and efficiency. Web based control panels allow for advanced functionality to control meetings, share screens and produce reports on any online event. Easy to use but robust and powerful, MasterTel USA's Web Conferencing solutions are leaders in the industry and can meet the demands of any Enterprise.

AUDIO CONFERENCING

Host conference calls from a handful of users to thousands of users with MasterTel USA Audio Conferencing solutions. Conference bridges for as many users as your enterprise needs, bridges available on-demand, optional operator assistance and advance user controls are all available through MasterTel USA.

SOME OF OUR MANY CONFERENCING PARTNERS:

Intercall	Copper Conference
Premier Global (PGi)	Accu Conference
Arkadin	Conference Advisors
AT&T	China Unicom (Asia)
Verizon	Colt (Europe)
Sprint	EasyNet Global (International)
Spontania Video	NTT (Japan/International)
Vidtel	PCCW Global (China/International)
Blue Jeans Network	SingTel (China/International)
GlowPoint	Tata Telecommunications (India/International)
Olympusat Telecom	TelMex (Mexico/Latin America)
The Conference Group / Vidyo	Telus (Canada)