

TECHNOLOGY SOLUTIONS

MasterTel USA sits on the cutting edge of technology regarding Voice, Data, Internet, and the Equipment required to run it properly and securely. The Cloud has certainly made its impact on our product offerings so you will notice that we have many Cloud offerings to help our clients to fulfill their technology goals, however, the Cloud isn't for everyone, and there are pros and cons that can be made for both premise vs cloud. Our Cloud Services Team will help you determine which solution is best.

VIRTUALIZATION

MasterTel USA's Technology team has helped many companies reduce cost and increase efficiencies with Virtualization. Our technology team is well versed in all your possible virtualization options from Hardware, Desktop, Software to Memory, Storage, Data and Network. [Learn more...](#)

CLOUD COMPUTING

The decision to go to the cloud is an important decision and there are concerns that must be dealt with appropriately. The MasterTel USA Technology team engages with our clients to discuss the various cloud options (public, private, hybrid) and weigh the pros and cons each. Whether you currently have a cloud strategy or not, with more and more companies expanding their cloud offerings, it behooves businesses to frequently assess their cloud strategy. MasterTel USA helps customers do just that. [Learn more...](#)

ENTERPRISE WIRELESS MOBILITY

Enterprise Wireless Mobility encompasses many areas that many large businesses already have a strategy for. Mobile Device Security is of utmost importance. Support is challenging as well. It's a bear that many companies don't have the appropriate resources to manage properly themselves. MasterTel USA addresses these business challenges with several offerings; Wireless TEM, Mobile Device Management, Wireless Help Desk Services, Machine2Machine, Fleet Management and Anti-Distracted Solutions, Back UP, and Wireless RFP/Procurement Services. [Learn more...](#)

FAX SOLUTIONS

Fax Servers and eFax Services have been around for a while. MasterTel USA offers both options in addition to HIPPA & GLBA Compliant Cloud Based services which are cost effective and secure. We're helping many customers in the medical and financial sectors, as well as other industries, who want to obtain secure, reliable fax capabilities. [Learn more...](#)

MANAGED PRINT SOLUTIONS

As with other managed services, customers enjoy cost savings and less headaches when a managed print service is introduced. MasterTel USA has partnered with the leading Managed Print providers in the country to manage our customers' fleet of copiers, printers and fax machines. Let MasterTel's technology team design a managed print solution for you and/or evaluate your existing solution. [Learn more...](#)

WAN OPTIMIZATION

Bandwidth management and optimization is critical for large corporations to keep their network costs down and improve the performance of network applications. To that end, MasterTel USA offers a multitude of WAN Products. For large international clients, we even offer a managed WAN Optimization as a service solution which moves the WAN Optimization intelligence into the global cloud platform. Contact MasterTel's technology team to discuss your WAN Op needs. [Learn more...](#)

NETWORK SECURITY

Proper Network Security is important to our business clients on so many levels...for Compliance Reasons, for Productivity Reason, for Financial Reasons, and for Survival Reasons, yet most industries other than the government, healthcare, and financial sectors are slow to adapt proper security measures until a major event occurs which costs their investors' money or their customers' privacy. MasterTel USA has helped many large clients plan accordingly to limit their exposure. We represent the leading network security appliance manufactures as well as the leading managed network security vendors and forensic specialists to provide our clients options for all their network security needs. [Learn more...](#)

MANAGED IT

for our small business customers that do not have their own IT staff, need to supplement their IT Staff and/or for customer who find that the cost of managing their own IT personnel is too costly, MasterTel USA offers several outsourced IT and Virtual CIO options to accommodate. The managed IT model for the most part is based on preventative medicine. The logic is that if the customer's network and appliances are properly monitored and maintained on a strict schedule, it minimizes the potential for network issues to occur. Add unlimited user support and local dispatch if and when necessary, plus a cloud based management portal, and 95% of the work can now be managed off premises. Hence, it costs 50% less than using in-house IT resources and the net result is typically superior because it's tracked and reported to customer management regularly. This is in direct contradiction to Break/Fix management. We also find that security is lacking with most of our new managed IT clients. Let MasterTel USA's technology team assist you with some or all of your IT needs by starting with a low cost network evaluation to see if we can help shed light on areas of concern. [Learn more...](#)