

## ENTERPRISE FAX SOLUTIONS

Fax Solutions is just one part of Enterprise Document and Information Management services required.

Businesses all need some combination of voice, text, instant messaging, fax and video conferencing. In today's world, businesses are also more likely than ever to need to use these services remotely and possibly from a mobile device.



To serve today's business needs, the telecom industry can provide unified services to optimize disparate technologies. Using new technology to integrate their communication needs into one entity creates efficiency by bridging gaps in single use providers. The resulting cost containment and simplification process produces a positive ROI.

When using wireless devices for transmitting sensitive data or when utilizing the public internet, business must adopt policies to safeguard sensitive information. Major federal laws include: The Health Insurance Portability and Accountability Act (HIPAA) for healthcare information, Gramm-Leach-Bliley Act (GLBA), also known as the Financial Modernization Act of 1999, for financial institutions, The Department of Defense issued wireless directive for its DoD Global Information Grid and a new section of the Sarbanes-Oxley Act requires all publicly traded firms to file an internal control statement which must attest to management's responsibility for establishing and maintaining adequate internal control over financial reporting for the company.

The latest in FAX technology is cloud based (some compliant, others not), however, there are still many low cost appliance based alternatives as well. Your MasterTel USA consultant can help you configure your fax needs to optimize your business applications while securely meeting federal mandates.

### Schematic of OpenText's Cloud Based Fax Options

